Studying and Understanding the Effectiveness and Failures of Conversational LLM-Based Repair

Aolin Chen^{ac}, Haojun Wu^{ac}, Qi Xin^{ac*}, Steven P. Reiss^b, Jifeng Xuan^a ^a School of Computer Science, Wuhan University, China ^b Department of Computer Science, Brown University, USA ^c Hubei Luojia Laboratory, China {aolin.chen, haojunwu, qxin}@whu.edu.cn, spr@cs.brown.edu, jxuan@whu.edu.cn

Abstract-Automated program repair (APR) is designed to automate the process of bug-fixing. In recent years, thanks to the rapid development of large language models (LLMs), automated repair has achieved remarkable progress. Advanced APR techniques powered by conversational LLMs, most notably ChatGPT, have exhibited impressive repair abilities and gained increasing popularity due to the capabilities of the underlying LLMs in providing repair feedback and performing iterative patch improvement. Despite the superiority, conversational APR techniques still fail to repair a large number of bugs. For example, a state-of-the-art conversational technique CHATREPAIR does not correctly repair over half of the single-function bugs in the Defects4J dataset. To understand the effectiveness and failures of conversational LLM-based repair and provide possible directions for improvement, we studied the exemplary CHATREPAIR with a focus on comparing the effectiveness of its cloze-style and fullfunction repair strategies, assessing its key iterative component for patch improvement, and analyzing the repair failures. Our study has led to a series of findings, which we believe provide key implications for future research.

Index Terms—Large language models, conversational APR

I. INTRODUCTION

Automated program repair (APR) aims to alleviate a developer's burden by automatically identifying buggy code and proposing and validating patches for it. Powered by the large language models (LLMs), advanced APR techniques have demonstrated remarkable repair abilities. Among them, conversational APR techniques, which use a conversational LLM (most notably ChatGPT) to understand the failure and generate patches, have gained increasing attention due to the conversational LLM's unique capabilities in providing repair accompanying feedback, which helps the developer understand the repair solution, and opportunities for iterative patch improvement, which can enhance patch quality.

CHATREPAIR [1] is a state-of-the-art conversational APR technique that uses ChatGPT as the underlying LLM for bug repair. It assumes a known buggy location and communicates with ChatGPT for cloze-style or full-function patch generation via a prompt that requests generating patched code to replace the buggy location either as a line or a hunk (cloze-style) or an entire method (full-function). At the heart of CHATREPAIR is its key component performing iterative communication with ChatGPT for two purposes: (1) fixing the previous failing patches generated by ChatGPT in an attempt to obtain a plausible patch making all tests pass and (2) generating alternative plausible patches to improve patch diversity and increase the chance of finding a correct patch.

While conversational APR techniques have exhibited superior repair abilities, they still fail for a large number of realworld bugs, even those having only one location to repair. For example, according to a previous evaluation, CHATREPAIR does not repair 175 (over 50%) of 337 Defects4J bugs whose developer patches (serving as the ground-truth) change a line, a hunk (contiguous lines), or a method. There is a lack of research investigating why conversational APR fails for so many bugs, even the relatively simple ones. The research is crucial, as it can provide critical guidance on improving conversational LLM-based repair.

To bridge the gap, we took CHATREPAIR as an exemplary conversational APR technique and conducted a study to compare CHATREPAIR's cloze-style and full-function repair strategies, investigate the effectiveness of its key iterative component, and analyze the failures. We implemented the CHATREPAIR tool¹ using ChatGPT (gpt-3.5-turbo) as the underlying conversational LLM and two variants of CHATRE-PAIR for comparison, ONEITER-SH and ONEITER-M, which perform cloze-style and full-function repair with no iterative patch improvement. We applied these tools to a sample of 53 Defects4J bugs whose developer patches change a line, hunk, or method for repair. We slightly adapted the prompts used by the tools, requesting ChatGPT to provide not only a patch but also an analysis of the problem and the program expected behavior. We determined the correctness of a repair by comparing the patch against the developer patch provided in the benchmark. We also analyzed the repair failures based on the patch, the description of the problem, and the program behavior given by ChatGPT.

The key findings of the study are as follows.

 Cloze-style repair is prone to producing programs that do not compile. It is not as effective as the full-function repair, which simply asks ChatGPT to repair the whole method without indicating any buggy lines of the method.

* Corresponding author

¹By the time we ran our experiments, the tool was unavailable.

- CHATREPAIR's iterative approach for fixing previous failing patches and finding alternative plausible patches does not appear to be helpful. Compared to ONEITER-M, which performs no iteration but independent patch generation using ChatGPT, CHATREPAIR was not better and repaired even four fewer bugs.
- ChatGPT is not very good at repairing bugs whose fix ingredients used for patch construction are not native (e.g., not as operators or of language specific data types) and are located outside the buggy method. The success rate of repairing these bugs is 45% and is lower than those for bugs whose fix ingredients are all native (100%) and are only within the scope of the buggy method (60%).
- The main reasons for ChatGPT's failure are that (1) it misunderstands the failure and root cause; (2) it does not know the program expected behavior; and (3) it fails to find the key fix ingredients for patch generation.

These findings suggest that method-level fault localization is better suited for conversational LLM-based repair than those targeting smaller code granularities such as statements; that current iterative communication with ChatGPT does not fulfill its potential in improving the patch quality; and that future research on ChatGPT-based repair should focus on helping ChatGPT understand the problem, infer the expected behavior, and identify relevant fix ingredients.

II. RESEARCH QUESTIONS

We seek to answer the following five research questions:

- 1) **RQ1:** How effective are ONEITER-SH and ONEITER-M?
- 2) **RQ2:** How effective is CHATREPAIR's iterative patch improvement?
- 3) **RQ3:** Where are the fix ingredients of the failed repairs?
- 4) **RQ4:** What is the connection between ChatGPT's analysis and the patch?
- 5) **RQ5:** What are the reasons for ChatGPT's failures?

For RQ1, we compare the effectiveness of cloze-style and full-function repair strategies. For RQ2, we evaluate CHATRE-PAIR's core iterative patch improvement component. For RQ3, we analyze the locations of the fix ingredients used for patch construction across different bugs and calculate the success rates of repair with them. For RQ4, we classify ChatGPT's analyses into fully correct, partially correct, and incorrect, and then statistically evaluate the repair outcomes for each category. We do these to understand ChatGPT's responses and uncover the relationship between its analysis and the patch. Finally, for RQ5, we identify and summarize the key reasons for ChatGPT's repair failures based on the issues explored in the previous research questions.

III. EXPERIMENT SETUP, METHOD, AND RESULTS

We implemented the CHATREPAIR, ONEITER-SH, and ONEITER-M tools based on the algorithm and prompt examples provided in the paper [1]. As previously explained, we slightly modified the original prompts to assess the tools' abilities of problem understanding and expected behavior inference. The code and all experimental results can be found in our repository², in which the README file includes the implementation details of the tools.

We chose the widely used Defects4J dataset as a benchmark. Because CHATREPAIR currently only supports repairing a single function, we only considered single-function bugs for experiments. Due to the cost incurred by the manual patch review and repair result assessment, we used a sample of the single-function bugs in the original dataset. To have the sample, we randomly selected from each of the six projects (Lang, Chart, Closure, Mockito, Math, and Time) 5 singlehunk (including single-line) bugs and at most 5 multi-hunk bugs that have two or three hunks to repair (depending on the number of such bugs in the project). In this way, we obtained 30 single-hunk and 23 multi-hunk bugs. Following previous evaluation of APR techniques [1], [2], we determined the correctness of each patch manually by comparing the patch against the developer patch and checking whether they are semantically equivalent.

A. RQ1: How effective are ONEITER-SH and ONEITER-M?

We selected 30 single-hunk bugs and ran both tools three times to repair each bug. This process yielded a total of 180 repair results, with 90 results generated by each tool.

 TABLE I

 COMPARISON OF ONEITER-SH AND ONEITER-SH. RT: REPETITION

 TIMES; CE: PERCENTAGE OF COMPILATION ERRORS; CP: PERCENTAGE

 OF CORRECT PATCHES.

Method	RT	CE	СР
ONEITER-SH	3	58.9%	6.7%
ONEITER-M	3	11.1%	23.3%

TABLE I shows that 58.9% of the repairs given by ONEITER-SH have compilation errors, while ONEITER-M's repairs have much fewer (only 11.1%) compilation errors. ONEITER-M's correct repair rate is 23.3% whereas ONEITER-SH's rate is only 6.7%. This shows that ONEITER-M is significantly more effective than ONEITER-SH.

We identified three types of compilation errors from ONEITER-SH's result: (1) the patch contains redundant context for the target location; (2) the patch is not made at the target location; and (3) the patch introduces undefined items such as variables. The first two types are dominant, accounting for 92.5% of the errors. For ONEITER-M, compilation errors arose for two reasons: the introduction of undefined items and incomplete code generation.

Finding 1: The cloze-style repair strategy generates a substantial number (58.9%) of invalid patches with compilation errors.

ONEITER-SH generated correct patches in 6 cases for 5 bugs, and ONEITER-M found correct patches in 21 cases for 9 bugs. Lang-24 and Lang-51 are two bugs that were only repaired by ONEITER-SH but not by ONEITER-M. The

²https://github.com/Aric3/an-implementation-of-chatrepair

buggy methods for these two bugs are long, and they both exceed 50 lines, making ChatGPT difficult to identify the exact location to repair. The remaining 3 bugs correctly repaired by ONEITER-SH were also repaired by the ONEITER-M. 16 of the 21 correct patches made by ONEITER-M are significantly different from the developer patches in terms of the syntax. In contrast, only 1 of the 6 correct patches made by ONEITER-SH are syntactically different from the developer patch.

Finding 2: The full-function repair strategy can generate a diverse range of patches, increasing the likelihood of finding a correct patch. It however is not very effective at repairing long methods.

B. RQ2: How effective is CHATREPAIR's iterative patch improvement component?

To evaluate CHATREPAIR's iterative patch improvement, we set the maximum number of attempts used by CHATREPAIR to 24 (Xia et al. reported an average of 21.86 attempts used by CHATREPAIR for plausible patch generation). We also set the number of repetitions for ONEITER-M to 24. This setup ensures that both CHATREPAIR and ONEITER-M call ChatGPT API 24 times per bug, enabling a fair comparison of the iterative patch improvement component versus independent repeated prompting. Our result shows that the ONEITER-M method repaired 23 bugs, whereas the CHATREPAIR method repaired only 18. Moreover, during the plausible patch generation, CHATREPAIR produced duplicate patches that constituted 65% of the total patches.

Finding 3: CHATREPAIR's iterative patch improvement demonstrates no significant advantage over independent repeated prompting. Moreover, its plausible patch generation process produces a substantial proportion of duplicate patches (65%), weakening its overall effectiveness.

C. RQ3: Where are the fix ingredients for the failed repairs?

We referenced Yang et al.'s work [3] to classify the fix ingredients into three distinct categories based on their sources. The *intrinsic* category refers to fix ingredients defined as native tokens including operators and keywords such as basic data types and control structures. The *local method* category encompasses fix ingredients retrieved from the buggy method. Since CHATREPAIR operates at the method level, we group the remaining fix ingredient categories under the label "others". This is because fix ingredients from these categories do not appear in the provided prompts. We used scripts from Yang et al.'s code repository³ to analyze and determine the fix ingredient category for each bug.

Across all repair experiments, 28 bugs were successfully repaired. We found that all five bugs requiring fix ingredients at the *intrinsic* level were successfully fixed, while the repair rate for bugs with fix ingredients at the *local method* level is 60%. For the remaining 38 bugs, which required fix ingredients

³https://github.com/DehengYang/repair-ingredients

beyond the *local method* level, the repair rate dropped to 45%. Although a correct patch does not need to exactly match the developer patch, the fix ingredient level provides valuable insight into the complexity of the code elements required for bug repair. When addressing bugs whose fix ingredient scopes are *intrinsic* and *local method*, ChatGPT only needs to generate built-in keywords, standard library functions, or ingredient defined within the buggy method, which avoids the need to incorporate external project dependencies, making these bugs comparatively easier to repair.

Finding 4: ChatGPT struggles with bug repair that needs fix ingredients from outside the buggy method. The success rate of such repair is 45%, significantly lower than those of repairs requiring intrinsic (100%) or local method (60%) fix ingredients.

D. RQ4: What is the connection between ChatGPT's analysis and the patch?

The patch generation instructions provided at the end of the prompt explicitly requested ChatGPT to provide an analysis of the issue following a standardized format illustrated in an example. We collected and manually analyzed 249 repair results from ONEITER-M and ONEITER-SH. To classify the analysis results, we used the following questions to establish three evaluation criteria.

- 1) Does the response identify the erroneous code lines?
- 2) Does the response explain the reason for the error?
- 3) Does the response clarify the logic behind the failure?

A fully correct analysis must satisfy all three criteria. Partially correct analyses are further categorized into three types, which are (1) Partial Explanation of the Reason: The response addresses only one or two of the outlined criteria; (2) Superficial Explanation: the response fails to meet any specific criterion and provides only a general description of the test case failure; and (3) Explanation with Extra Errors: The response includes correct explanations that satisfy the criteria, but it also contains additional incorrect explanations. If none of the criteria are met, the analysis is classified as incorrect.

TABLE II The proportion of correct repairs under varying analysis categories. SH: single-hunk and single-line; MH: Multi-Hunk; CP, CA, PCA, and IA are the numbers of correct patches,

CORRECT ANALYSES, PARTIALLY CORRECT ANALYSES, AND INCORRECT ANALYSES, RESPECTIVELY.

Bug Type	Method	CP/CA	CP/PCA	CP/IA
SH	ONEITER-SH	10/21	1/8	0/61
SH	ONEITER-M	17/29	1/15	1/46
MH	ONEITER-M	8/16	1/30	0/23

Our statistical analysis reveals a strong correlation between ChatGPT's problem analysis and the quality of its patches. According to Table II, when ChatGPT correctly understands the problem, the success rate for generating correct patches is 37.8% (25/66). In contrast, the rate drops significantly when the analysis is incomplete to less than 5.7% (3/53) for partially correct analyses and to only 0.8% (1/130) for incorrect analyses.

Finding 5: ChatGPT rarely makes correct patches if it does not understand the problem.

E. RQ5: What are the key reasons for ChatGPT's failures?

We examined 210 instances of failed repairs from ONEITER-M and ONEITER-SH and identified three reasons for ChatGPT's repair failures. The first reason is that ChatGPT fails to understand the root cause of the failure. For 66% of the repairs, ChatGPT gave incorrect problem analysis. From the results of RQ4, when the problem analysis is incorrect, ChatGPT can rarely make a correct repair. Future research should investigate providing more effective code- and failurerelated information to help the LLM achieve better problem understanding.

The second reason is that ChatGPT does not know the expected program behavior, that is, the behavior of the correct program. This is especially the case when the repair involves adding new code, as it is often difficult to infer a missing behavior. Although the failing test case has assertions that encode the expected execution outcome, ChatGPT can still have difficulty understanding what is expected as the final output or the internal state at the repair location.

The third reason is that ChatGPT fails to find the key fix ingredients for patch generation. As discussed in Section III-D, ChatGPT is not highly effective at using the fix ingredients from the local method (success rate 60%) for patch generation. It can also often fail to generate a patch that needs fix ingredients beyond the local method scope (success rate 45%), which is understandable since the prompt used by ChatGPT does not include fix ingredients from outside the buggy method.

In addition to these primary reasons, others include failure to understand the logic of the buggy method, failure to understand the logic of methods invoked by the buggy method, misunderstanding of prompt instructions, incomplete code generation, and failed test case overfitting. Overall, 66% of the failed repairs are related to problem understanding, 27% to expected behavior inference, and 15% to fix ingredient search. The remaining reasons collectively accounted for less than 10%. Note that the numbers do not add up to 100%, as a failed repair may be due to multiple reasons.

Finding 6: The main reasons for ChatGPT's repair failures are (1) it fails to understand the root cause of the failure; (2) it does not know the expected program behavior; and (3) it fails to find the key fix ingredients for patch generation.

IV. RELATED WORK

Sobania et al. [4] evaluated ChatGPT's repair performance using a simple prompt including only the buggy code and a query for repair without iteration. They conducted experiments on the QuixBugs dataset containing only 40 programminglevel bugs. Their results may not reflect the LLM's ability in repairing more complex real-world bugs. Zhang et al. [5] developed an iterative repair approach based on ChatGPT and evaluated its performance on the EVALGPTFIX dataset containing competition bugs. They classified the competition bugs into three categories and designed prompts for each. The prompts and the approach may not be suitable for real-world bug repair. Xia et al. [1] introduced CHATREPAIR, a stateof-the-art ChatGPT-based conversational repair method. Their work lacks an analysis of the responses generated by ChatGPT that include both textual explanations and code patches. In our work, we evaluated the repair effectiveness of CHATREPAIR on Defects4J, focusing particularly on bugs it failed to repair. Through a detailed analysis, we identified and summarized the reasons behind these repair failures from multiple perspectives.

V. THREATS TO VALIDITY

Potential errors from tool implementation and manual analysis pose threats to the validity of the study, although we have carefully tested the tools and checked our results. We released the tool and results for public review and examination. Our results may not generalize to other LLM models or datasets, and they could be influenced by the randomness of ChatGPT. We hope to conduct a larger-scale study as future work.

VI. CONCLUSION AND FUTURE WORK

We conducted a study to understand the effectiveness and failures of conversational LLM-based APR. The study is based on the state-of-the-art technique CHATREPAIR. We investigated CHATREPAIR's cloze-style and full-function repair strategies, assessed its core iterative component for patch improvement, and analyzed its repair failures. The study has led to several findings that we believe provide important implications for APR research. We are currently exploring approaches to improving ChatGPT's understanding of problems for better patch generation. Future work includes conducting extensive experiments that incorporate more conversational APR techniques and evaluate them on diverse benchmarks, particularly those not subject to data leakage.

VII. ACKNOWLEDGEMENT

This work was partially supported by the National Natural Science Foundation of China under the grant numbers 62202344 and 62141221 and the OPPO Research Fund.

REFERENCES

- C. S. Xia and L. Zhang, "Keep the conversation going: Fixing 162 out of 337 bugs for \$0.42 each using ChatGPT," *arXiv preprint arXiv:2304.00385*, 2023.
- [2] C. S. Xia and L. Zhang, "Less training, more repairing please: revisiting automated program repair via zero-shot learning," in *ESEC/FSE*, 2022, pp. 959–971.
- [3] D. Yang, K. Liu, D. Kim, A. Koyuncu, K. Kim, H. Tian, Y. Lei, X. Mao, J. Klein, and T. F. Bissyandé, "Where were the repair ingredients for Defects4J bugs?" *Empir Software Eng*, vol. 26, no. 6, p. 122, 2021.
- [4] D. Sobania, M. Briesch, C. Hanna, and J. Petke, "An analysis of the automatic bug fixing performance of ChatGPT," *arXiv preprint arXiv*:2301.08653, 2023.
- [5] Q. Zhang, T. Zhang, J. Zhai, C. Fang, B. Yu, W. Sun, and Z. Chen, "A critical review of large language model on software engineering: An example from ChatGPT and automated program repair," *arXiv preprint* arXiv:2310.08879, 2023.